

Service Summary

Glaucoma Enhanced Referral Service (GERS)

Overview

GERS improves referral accuracy and efficiency by enabling primary care clinicians to identify potential glaucoma cases using NICE-compliant assessments, ensuring only appropriate patients are referred to specialist clinics.

This local service summary highlights any variations in access, delivery, pathways, and protocols specific to the area.

It should be read alongside the Guide for [Practices and Practitioners](#), which provides comprehensive details about the service, pathways, and delivery.

Help and Support

For help and support, visit the OPERA help menu at <https://help.optom-referrals.org>.

To access the GERS help pages, [click here](#).

For further assistance, contact us at hello@referral.support or use the blue bubble on OPERA.

Service Information

- Patients registered with a GP in a Black Country ICB
- Patients aged 18 years or over
- Sight test findings suggestive of glaucoma, including:
 - Optic nerve head changes
 - IOP \geq 24mmHg up to 31mmHg (i.e. 24-31mmHg)
 - Glaucoma-typical visual field defects
 - Narrow anterior chamber angles
- Do not require urgent assessment
- Are not eligible for the Glaucoma Repeat Readings (GRR) service
- Referred from a non-participating optical practice

Service Entry

- Directly from a routine sight test
- Intra – Practice Referral
- Inter – Practice Referral

Service Delivery

Assessment will include patient history, anterior chamber assessment, optic nerve head assessment AND

Visual field assessment	Suprathreshold or full threshold
Intraocular pressure (IOP) measurement	Goldmann (or Perkins if indicated)
Optic nerve head imaging	Imaging by fundus photography if possible

Service Outcomes

- Discharge with advice to continue routine primary care sight testing at appropriate intervals.
- Refer routinely or urgently to a specialist glaucoma service with a full case finding report.
- Refer as an emergency to eye casualty with full case finding data (expected to be rare).
- Refer for unrelated co-pathology via the appropriate care pathway

Service Accreditation

- Professional Certificate in Glaucoma

