Created by Robin Rohu PGDE FBDO CL Prof Cert LV FHEA

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| **name of organisation** | **Names****roles Duties of staff**  | **contact phone****number**  | **Organisation email**  | **Access to the service** | **Available equipment to try and for dispensing** | **Services available**  |
| **Low vision rehabilitation officer – Ribble valley social services** | **James Tween** | **0300 123 6720** | enquiries@lancashire.gov.ukReferral can be organised as part of a social care assessment  | Anyone residing in Lancashire, made by appointment only during normal working hours |  Guiding cane Indication canes  Bump on stickers  Minor home adaption’s (occupational therapy) | Daily living support – simple equipment and adaptations in the home making tasks safer and easier. Communicating with others – training on large felt-tip pens, large print, Braille, computer skills or audio recordings on tape, CD or other formats. Getting around your home and community safely – training on getting to places like shopping areas or travelling via public transport.  |
| **ECLO – Blackburn Hospital** | Jenny molineux | 01254 263555/ 07738120763 | No specific email  | Appointment only. Wed- Fri 9.00am- 5.00pm | Non- optical aids, referring to statutory and voluntary organisations and provides emotional support.  | Benefits adviceHospital informationEmotional support Employment adviceLow vision servicesRefer to talking newspapers, RNIB audio books, RNIB counselling serviceCompleting attendance allowanceRefer to DWP for personal impendence payments Support services for children - calibre books |
| **Blackburn and district blind society** | Mike Latham  | 01254698683 | bdbs.vi.support@btconnect.com |  | 2 high magnification CCTV viewers Perkins Braille machines available for loanWriting aids Liquid level indicatorVarious canes Talking clocks and watches  | Provide information, advice and signpost people suffering from sight loss including their families.Information can be provided in various formats such as large print, audio and Braille. Organisation operates a telephone befriending service for those who are isolated or lonely.  |
| **Accrington and district blind society** |  | 01254 233332  | Info@accringtonblindsociety.org.uk | Calls only on Tuesdays and Thursdays. Email is operated during working hours. | Talking watches Kitchen aidsMagnifiers Lighting CCTV magnifiers  | Social evening (Thursday)VICS services (visually impaired children) Braille group Sight support group Hyndburn talking newspaper operate in the premises  |
| **Braille teacher info @ Accrington** | Chris Tattersall | **01254 233332**  | Info@accringtonblindsociety.org.uk | Tuesday mornings and alternative Saturday mornings  | Training for beginners to experts using Braille  | Training for beginner, intermediate and advanced skill level of Braille.  |
| **Galloways society for the blind (preston)** | Angie Turner – sight loss advisor at preston | 01772 744148 | enquires@galloways.org.uk | Monday – Friday 9.00-17.00  | Talking clocks, watches, microwaves and kitchen equipmentTask lighting Accessible mobile phones Large print calendars UV shields/ sunglasses Walking sticks and canes Magnifiers Talking labelling devices (penfriend) | Gardening group, befriending sessions, low vision road show, low vision drop- in day. Advise & support, activity days & organised Holidays.  |
| **Social care sensory loss team** | **Sheila greenwood** | 01254 220554 SEND.East@Lancashire.gov.uk | clo@blackburn.gov.ukadultscypreferrals@blackburn.gov.uk children | Referrals can be made by anyone with parental permission, direct to the local teams.  |  | Supports children with hearing, vision or multi- sensory impairment and their families. Visual impairment awareness, deaf awareness and multi-sensory awareness. Formal education assessment. Mobility training, lifestyle advice |
| **Genetic counselling** | **Emily Clarke**  | 0300 3030 111 | genetic.service@macularsociety.org | Callers are referred via macular society helpline staff.  | No optical equipment, information service only  | Offers information on how macular conditions can be passed on in familiesInfo on chance of other family members being affected. Info on what genetic testing is available and referrals to see a genetic specialist. What to expect at a genetic eye clinic Info on current research of disease |
| **Audiologist** | Amplifon | 01254 495380 | No direct email but you can access a email me info service | Anyone who may benefit from the service, the nearest branch is located at Laura May opticians in Skipton or Amplifon centre in Blackburn (weekdays 9.00 – 5.00) | Digital hearing aidHearing aid batteries Communication and noise protection products  | Free no obligation hearing test Personalised serviceAftercare serviceExpert advice and support  |
| **Psychologist** | Community mental health team – Pendle Life change counselling and psychotherapy Clitheroe psychotherapy centre  | 01282 60559001282 61777201200 539031 | N/A N/AN/A | Anyone aged 16-65 Private service based in Nelson Private service based in Clitheroe  | No optical equipment, counselling service only.  | Dealing with mild to moderate mental health issues, excluding alcohol, substance abuse, learning difficulties and accommodation issues. Transactional analysis counselling Couples counselling Integrative counselling Person centred therapy Neuro linguistic programming Hypnotherapist  |
| **Physiotherapist** | Richard Atkinson  | 01282 853802 | N/A | Private clinic running in Barnoldswick | No optical equipment, physiotherapy service only | Orthodox PhysiotherapyAcupunctureElectro-therapy Homeopathy |
| **Access to work scheme** | GOV.UK scheme | 0345 268 8489  | N/A | If you have a disability or health condition that makes it difficult to do your work or get to work, and are over 16, and live in England Scotland or Wales.  | Work must be a paid job including self employment, apprenticeship, work experience or internship | Grants to help cover the costs of practical support in work. This grant covers adaptations to equipment you use; special equipment and/or software; adaptations to your vehicle; taxi fares to work or a support worker if you can’t use public transport; a support worker if you have a mental health condition; disability awareness training for your colleagues and the cost of moving your equipment if you change location or job. |

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| **Visually impaired children’s service****Through scarletts eye.com** **VICTA (children’s service)** | **Jane Dawson – manages service @ Accrington blind society** **Charlotte Mellor** **Emily McMillan** | 077909362080741257211201908 240 831 |  Info@accringtonblindsociety.org.ukcmellor@victa.org.ukadmin@victa.org.uk | Alternative Saturdays Anyone who wishes to contribute or looking to seek adviceAnyone  | N/AN/A | Formed 11 years ago by Jane Dawson as a support group for children and the parents of children who are affected by sight impairment. The group run activities for the children, which range from being a social gathering all the way to visiting lap land UK. The group is funded by the local CCG, lottery and by doing their own fundraising. They create a fun and safe atmosphere for children to play together once every fortnight. They have 23 children who attend the group, on top of this they have parents and grandparents who attend. Social media platform where parents/ carers can speak about what it is really like to bring up a child who is affected by vision loss. Provides a platform to understand and deal with situations in a realistic and pragmatic solution. It is funded by VICTA. The website aims to create an advisory, informative and inspirational platformProvides support for children who are visually impaired and also support their families. They organise annual family weekends, early year’s weekend, youth weekends, family days and international trips. They also make grant available to help children achieve their full potential. They support parents by offering advice on raising a child who is sight impaired, coming to terms with their child’s eye problem, the put parents in touch with one another.  |
| **Specialist teachers for visually impaired children**  | Karen Alison(Manager) |  | Karen.allison@blackburn.gov.uk |  |  |  QTVI’s are the specialist teachers who hold the mandatory qualification (MQ) in vision impairment. They have the correct skill set to deal with the high levels of specialist help required to address the development of children. Cognitive, communication, social and independence teaching are all addressed by the QTVI’s.  |
| **Macular society**  | Michelle Dutton  | Direct line  0161 491 6081Mob 07730597769 |  Michelle.D@macularsociety.org | Any individual with macular problems but service is open to patients with non macular problems  |   | Provides arguably the best service of all the national low vision groups. Provides free info to px to help them to maintain as much independence as possible, support such as pathology education, support groups (which facilitate Skype meetings too) daily living skills, setting up “buddies” to support people having injections or Charles bonny syndrome. Counselling services, skills for seeing, tech talkers, befriending service, access to treatment genetic information and support service.  |
| **Clinical low vision services** | **Mrs. M. Mohan** (Clinical tutor) | 01282 425071 | **[http://www.elht.nhs.uk](http://www.elht.nhs.uk/)** |  |   |  Mrs M Mohan is heavily involved in low vision services, she has a proactive policy of applying to all stutuatory services for anyone who is newly diagnosed with sight impairment or severe sight impairment, meaning referrals go off to RVLO, ECLO, social services etc etc. Jenny molineux also confirmed this.  |