NORTHUMBERLAND, TYNE AND WEAR LOC COMMITTEE MEETING TUESDAY 25^h JUNE 2018 M Offord Optometrists, Kingston Park. 6pm for 6.30pm prompt meeting start

Meeting chaired by Naomi Smith/Stephanie Cairns

<u>Minutes</u>

Members present: Naomi Smith, Sarah Pencott, Lesley Oglethorpe, Lisa Gibson, Mike Offord, Stephanie Cairns, Ian Hickson, David Knight, Kaye Winship, Matt Cooper, Wendy Bradshaw, Kevin Gray, Simon Raw, Jenny Culverwell, Martin Hood

Apologies for absence: Iain Armstrong, Sylvia Bailey, Craig Sixsmith

Conflict of Interest - Naomi Smith as CGPL for PES

Action points from last meeting

All completed

Minutes of the previous meeting & matters arising.

Minutes accepted as accurate. Proposed by Lesley Oglethorpe

Seconded by Mike Offord

Chairs Report

MIAA - Contractors should receive the next stage letters over the next month.

Cataract - I have chased NHSE regarding decisions following our report submission.

Newsletter - A new one will need to be done post committee meeting to introduce those in new roles.

MECS - All gone quiet in Northumberland but we've had some interest from South Tyneside. The pharmacists and GP's are very keen to support a service. A proposal document has been prepared and the CCG contacted.

The CCG have responded reasonably positively:

We have started to have exploratory conversations with our system partners, including the Eye Infirmary, regards capacity in the system and what types of minor eye conditions could be suitable for delivery in an alternative setting, such as community optometry. These are at a very early position at present and we need to understand the data/wider perspectives in the first instance.

LG told the committee that Sunderland seem keen on the service and looking at it with the intention to progress

Ophthalmology engagement - Stephanie and I presented to a group of Ophthalmology colleagues on GOS and optometry in Primary care. The presentation was very well received and lots of intelligent questions were asked from the floor. It was clear that the presentation was needed.

We've had very positive feedback from Mr Gupta who agrees that a "tsunami" is on it's way and we do need to work more closely together. He is going to discuss with his consultant colleagues at their next meeting.

SC suggested doing it annually to keep them up to date with changes in services in primary eyecare.

LPC - Stephanie and I met with the Chief officer of North Tyne LPC (Paul Conroy). He is employed by the LPC to promote their services in primary care. The LPC are very keen to work with all primary care colleagues. We discussed several Primary care networks which the LOC have not been invited too. The LPC are going to highlight and get us a seat. Moving forward we will introduce Paul to the LOC forum as the LPC's locally have a provider company (similar to PES) so work across the patch together.

SEI - haven't come back regarding the neuro pathway development and events.

IOPRR/Children's - GRR will launch Sept 2019.

Secretary's report

SP explained that we are unable to send out Job vacancies to members by email due to GDPR and suggested maybe 'an Opt in email list' for locums of other practitioners that would like to receive these. This was felt that it seemed a lot of unnecessary work when we already advertise them on our Facebook page and website. LO suggested sending an email out to say 'new vacancies on Facebook and website site' as we add things. This will also encourage members to use the website and Facebook.

NHS Emails

NHS England have agreed to 60 emails address for the region. Cumbria, Northumberland, Tyne & Wear, Durham and Tees. We have had 46 requests. Requests have been forwarded to NECS who are setting these up. So far, I haven't heard of any that have been set up (even though we were told 5 days). This is being chased up.

The 2019 The North East and North Cumbria Digital Event 04/04/19 David Knight attended on behalf of the LOC Forum (report attached)

<u>AGM</u>

50 people contacted us leading up to the AGM to say they would be attending. We also had 12 apologies - Haven't seen the actual attendance figures. A successful event and feedback on the evening was good.

DVLA Contract

LOCSU contacted the LOC 25th March to send out a survey regarding the BID for the DVLA contract. LOCSU originally felt it wouldn't be worth to put in a bid but after the specification was changed to include Fields & VA's, the revision made it more worthwhile and a BID was submitted. I have heard no further updates on this but it was said it maybe September before we hear.

LOCSU login details

Since the website was relaunched last year there has been new login details for the website. Anyone who needs login details I can send them to them.

LOC Forum & LLG - 29th April 19

PCSE Update, Jonathon Gore, Ophthalmic Engagement Team.

No date as yet for eGos. A Pilot is due to start this summer. They allowed us to see a draft copy of the GOS forms - they will be like a passport format where you have to write each letter in a box.

Ken Youngman asked the Forum for our key messages for a primary care strategy he is writing for Pharmacy and Optometry. The time scale we had for this was tight as he was hoping to submit it soon but ZR has put together some key messages for him, asked for Katrina to support this as the LEHN chair. ZR also gave information on extended primary care services and the service pathways that are in our area. This has highlighted how little our local NHS team know about services we have in our area.

<u>LEHN</u>

10th May 2019 - ZR emailed explaining that the LEHN has been quiet of late but have been made aware that the intention is to re-establish the network and form some steering groups. We need to be representative so would anyone who may be interested In this to express an interest. We should also consider having a CGPL. Also, ZR is happy to put her name forward. Any interest will be discussed with the forum.

Treasurer's report -

Balance remains healthy.

No problems with payments from PCSE.

I have contacted LOCSU and NHS England regarding the change to the levy to 0.75% - no response yet! I have chased it up.

Please ensure all expenses are claimed regularly on the correct forms - Ian can you send out the form to everyone to ensure we all use the same please?

The 2018-19 accounts are currently being inspected.

LO added Levy has been changed since report and accounts are being audited

PEC Liaison Update

No Recent Update

SC has heard from Dharmesh Patel feels LOCS should still have PEC liaison officers

Reports From Service Development

No recent report

LRC Reports

Report of LRC meeting 16/4/19

Discussion around Falsified Medicine Directive (FMD)

The pharmacists have already had to comply with this and I was wondering if Minims that we use in practice would be covered by the directive, the Pharmacists were pretty sure they would be and suggested I made the committee aware of this, if they were not already.

PCN... Sunderland well ahead with theses and pharmacists worried they were not being included.

PCN....South Tyneside (previously well behind) have now appointed Karen Large to the post and are moving forward. She is holding meetings with the GP's and has informed the pharmacists she will be including them at a later date.

MECS - long discussion, the pharmacists were not really aware of the detail that was involved with a MECS appointment and were very surprised that it wasn't a quick look at say a bacterial conjunctivitis and the paperwork involved - therefore the larger recompense.

It was discussed whether they could triage eyes and forward anything outside their remit (GP to Pharmacist - GP2P) to us. This is only a pilot in South Tyneside, I know Kaye is looking into this, and have discussed it with her.

I asked it to be minuted that 71% of LOC's are providing a MECS service nationally and therefore Sunderland, South Tyneside and Gateshead are way behind. (Source Optometry Today - LOCSU report)

The phasing out of Fax machines in hospitals was discussed and the moving towards paperless systems. Explained not all optometrists have NHS mail and not sure how the rapid referral for say macular clinic at SEI or optomanager would cope.

Rebecca Hankinson

Next LRC meeting is 25th June (today).

CCG Leads Reports

KW has suggested that the committee and should be networking and getting GPs onside - this is helping in South Tyneside.

Kaye Winship - South Tyneside CCG Report June 2019

Since January there have been discussions afoot about the potential to integrate a MECS service with the new GP2Pharmacy pilot that is running in south Tyneside.

This sees patients triaged at GP receptionist level, offering patients a quicker appointment with a pharmacist rather than waiting to see a GP for certain specified conditions.

The idea initially came from out pharmacy colleagues from the LPC.

This was supported further by GP's in the area who agreed to investigate the possibility of using 'innovation' funding to scope out introducing a MECS scheme in south Tyneside.

Much discussion ensued, the main problem for full intervention is the cost of integrating EMIS access with optometry booking systems which would be costly. as things stand, Naomi has submitted a further proposal to the CCG to get an agreement in principle for MECS from the CCG.

There are lots of factors in its favour- cessation of 24 hour A&E at SEI being the most obvious.

No reply as yet- thanks to members of the committee who have worked hard to bring this together.

Sight service have re-applied to the CCG to continue rehab low vision care in South Tyneside. We are hopeful that a pilot for low vision provision by Sight service in the community may come from this.

South Tyneside falls committee.

This is a unique multi-disciplinary group that meets twice yearly in S Tyneside.

They are very pleased to have optometric input and Stephanie prepared a page for their newsletter on vision and falls.

Early intervention is the key message and the importance of eye examination and visual assessment is being pushed at all interventions.

They are keen to hear from the falls awareness focus group on how best to do this.

Sunderland CCG Report June 2019 - Lisa Gibson

SEI - Cataract meeting

• Zoe and I met with JP Danjoux (Clinical Director) and Caroline Bell (Directorate manager) of Sunderland Eye Infirmary to discuss the Pre-Op Cataract Service and the possibility of Post-Op

- Pre- Op Cataract both were fully supportive of a Pre-Op Cataract service and offered official support to help get the changes through with the CCG. They are keen to work with us to develop a gold standard service.
- Post-Op JP Danjoux was open to the suggestion of an end to end pathway that includes Post-Op care transferred to the community. Initially this would include second eye uncomplicated patients.
- JP told us that SEI do not currently report the refraction details to the national audit data they are hoping that they may be able to if a post op service is commissioned.

Louise Burn - Clinical director for Enhanced Services - Sunderland CCG

- I met with Louise Burn to discuss keeping eyes on the workplan for enhanced services. She was very keen to hear what Community Optometry could offer. We discussed all services currently available.
- MECS Louse previously rolled out 111 and spoke to the LOC back then so was aware that there was no way to see patients under GOS - she was interested to hea about MECS and asked that I share the South Tyneside business proposal with her so she could see what it could offer in both Sunderland and South Tyneside (As has influence in this area also).
- Pre-Op cataract she offered support to try and get this service through the red tape and asked to be sent the proposal and would try and get the decision makers at the top to put it on their work plan.

Sunderland Pre-Op Cataract

Claire Miller from Sunderland CCG has written to me to ask that a business proposal including financial projections for the pre(and post) Op Cataract service. Once she has the proposal, she will take it to the Sustainability Delivery Group. This group includes Executives from the CCG and clinical leads will make a decision whether to approve the scheme, ask for more information or not support the scheme. I am currently working on this and Zoe is supporting.

NS - There is a Primary Care Network stakeholder meeting this Friday for Newcastle/Gateshead CCG. NS explained that we ideally would have a Contractor or Performer attended. No contractors/performers are available. ZR and LO will attend on behalf of NTWLOC

LO has chased up dry eye discussions as not heard anything recently. They are waiting for Professor Figueiredo to complete his actions from last meeting and another meeting will then be scheduled in.

New Appointments

Chair - Stephanie Cairns. NS proposed and KW seconded Vice Chair - not appointed Secretary - Sarah Pencott . NS proposed and LO seconded Treasurer - Lesley Oglethorpe. NS proposed and SR seconded Minutes Secretary - Jenny Culverwell PES Liaison Rep - Matt Cooper

Co-Opted Members:

Sarah Pencott - Dispensing Optician Lesley Oglethorpe - Dispensing Optician Jenny Culverwell - Dispensing Optician Martin Hood - Performer

PES Update - no recent update

NS - updated group on ne LOCSU leads and how they will work more closely and supportive with LOCS

<u>AOP Policy Manifesto/LOC coordinated approach to lobbying - Stephanie Cairns</u> SC asked the committee if we should be approaching and writing to MP's as the AOP has done. The AOP has got MPs to join AOP to be eyecare champions in parliament. Is there a way to get our local MP's on board.

NC suggested we speak to local AOP rep - Kevin

Get in touch with kevin and ask id the AOP is doing any local lobbying that they may want there support with. - action SC

WB is AOP member and will look on website to see what work they are doing

Thoughts on a LOC Confederation with Cumbria, Tees, Durham

Committee was sent information regarding the Greater Manchester Confederation on LOCS and asked their thoughts on it for our region.

Committee feels that the forum is fit for purpose. We may have to restructure with the ICS. Would help with invoicing but may be easier ways. Not apposed to it but feels that not needed at the moment.

National Optical Conference (NOC) 13th-14th November 2019

SC gave information and dates for this year. NS, LG, SC will be attending and if anyone is interested then can let us know, Decide at next meeting

<u>AOB</u>

LG asked about Cataracts, not heard back from NHSE. Need to keep it on the radar SC to chase with Angela about the cataracts report.

NS will send SC everyones roles.

SC asked if people prefer sub groups. KW feels it has worked. SC will aim to keep things going NS warned CCG leads will have a lot of work when primary care networks are established we need to get involved.

Sylvia stepped down so no north tyneside CCG lead - Martin Hood will take this role

NS suggested we send introductory email from us to all primary care networks

SR asked if it okay for him to keep copy of practice details on his computer. DK said as long as stored securely - password protected.

SR speaking to Rachel Wilkins - Health watch, who said people don't know home services exist. A lot of practices don't know who offers domiciliary services, practices should have this information as stated in college guidelines. SR asked if we could send a list round to all contractors with a domiciliary list so that practices have that information for Patients. SC asked if we can we put a section on the website and a domiciliary list?

LG asked who provides interpreters for GOS eye examinations - Local Authority. SC will ask for clarification on how interpreters get paid - email Ahcene and we will put info in the newsletter.

SC informs committee LEHN has been postponed until September.

MO & WB are at Ophthalmology event tomorrow.

SC mentioned ophthalmology event in September BEECS - could we submit a poster? MECs poster. Have till the 26^{th} July for the 20^{th} September - MH going - can anyone interested let SP know.

SC asked any committee members that want to be on the whatapp group and aren't send SC their numbers.

DONM

10/09/19

<u>Actions</u>

 SP - create a thread informing Zoe Richmond who officers are (also inform LOCSU) to arrange a meeting with ZR

SP- send out email when new jobs go on website and promote Facebook page

All Committee - complete LOCSU survey

SC - contact Kevin Thompson to see if AOP are doing any local lobbying with MPs

WB - look on AOP website if any information about lobbying with MP's

SC to chase with Angela about the cataracts report

NS will send SC everyone's roles

IH to put domiciliary information on website & a list

SC will ask for clarification on how interpreters get paid - email Achene and we will put info in the newsletter.

CCG Leads - look at ways to engage GPs in their areas