

## **Appendix 2**

### **URGENT EYE CARE SERVICE IN PRIMARY CARE OPTICAL PRACTICES.**

The Community Ophthalmic Referral Refinement Scheme (CORRS) and Covid Urgent Eye Care Service (CUES) allows North/North East Lincolnshire patients with certain symptoms to be seen free of charge at NHS approved, accredited opticians across Northern Lincolnshire. The list of opticians is above.

Patients suffering with one or more of the following symptoms can be seen for treatment, advice or onward referral as necessary:

- Red/irritable eyes
- Sore and painful eyes
- Sudden or recent vision changes
- [Flashes and floaters](#)

To use this service free of charge patients must be registered with a GP in the North Lincolnshire or North East Lincolnshire area and have one of the above eye problems. Patients do not need to register with the selected Opticians.

This is only available in the list of practices that are participating in the scheme.

A referral can be made to any of these practices by calling the practice or asking the patient to contact the practice stating their Symptoms, Onset and Personal information a series of questions will be asked in order to allocate an appropriate appointment.

**Note: This is an appointment-based referral and patients are advised to call the participating practice for triage for same day (Urgent) or within 5-7 days (Soon) referral is made.**

**All practices can see a patient from either area.**

**North East Lincolnshire**

**run a CUES only service provided by Primary Eye Care Services.**

**A list of participating practices are as below:**

<b>North East Lincolnshire CUES PRACTICE</b>	<b>Contact Number</b>
Asda Opticians Grimsby	01472 243124
Scartho Eye Care Grimsby	01472 877235
Mackay & Rollett Grimsby	01472 354040
Smith & Walker Barton	01652 632315
Smith & Walker Immingham	01469 572702
Specsavers Cleethorpes	01472 608840
Specsavers Grimsby	01472 242018
Stephens & Drew Grimsby	01472 691636

**North Lincolnshire have both a CORRS and CUES Service.**

**CORRS is a historical longstanding service. Anyone with any concerns can use either service and can be managed appropriately by the participating practice.**

<b>North Lincolnshire</b>	<b>Contact Number</b>
Boots Opticians ( Scunthorpe) CUES + CORRS	01724 847710
Charles Irvine Opticians ( Ashby) CORRS	01724 842619
Edwards and Mahal CORRS	01427 873578
Norfolk Optics ( Ashby) CUES	01724 867117
Norfolk Optics ( Brigg) CUES	01652 653710
O'Briens ( Brigg) CORRS	01652 653595
Peebles and Wayte ( Scunthorpe) CORRS	01724 843528
Smith and Walker(Scunthorpe) CUES	01724 733754
Specsavers (Scunthorpe )CUES	01724 271451
Sutherland Opticians ( Scunthorpe) CORRS	01724 865248

<https://www.loc-online.co.uk/northandnortheastlincs-loc/schemes/schemes-all/>

<https://www.loc-online.co.uk/northandnortheastlincs-loc/wp-content/uploads/sites/36/2021/06/cues-pathway-and-protocols-v3-1.pdf>

<https://www.loc-online.co.uk/northandnortheastlincs-loc/minor-eye-conditions-service/>

<https://www.college-optometrists.org/clinical-guidance/guidance>

<https://www.college-optometrists.org/clinical-guidance/clinical-management-guidelines>

