

# Introducing...

## *EeRS – the Electronic Eyecare Referral Service*

### What?

The system that will be used for EeRS is called Cinapsis

### When?

Expected to be landing December 2023, pilot practices will have gone ahead before this but there is currently a delay - we will keep you updated.

### Why?

Benefits of EeRS include:

- There will be a single EeRS for all to use
- Images including OCTs will be able to be attached
- Easy to manage and oversee what referrals the practice does
- Possibility of hospital run pathways e.g. pre and post cataract

### How?

A video and slide show of how the system will work is available below but will also be sent to the email list. Templates will be based on referral pathways that are simple to use and give prompts for what should be included e.g. fields on a glaucoma referral

## What the LOC will be doing?

- LOC will be working with / for all practices across the region to :
  - Work with the provider to implement / role out EeRS.
  - Agree most effective implementation plan for optometrists.
  - Ensure all digital elements are identified and addressed.
  - Support the training and education programmes and training modules supporting implementation
    - Training can include any staff member whom would benefit and use the system. We will also cover where responsibility lies for checking the inbox on behalf of the practice.
- We will be arranging virtual drop in sessions which we hope will allow us to engage with all practices and optoms in the area and we will endeavour to answer any questions or if we cannot answer we will find out the information required for you

## How should you prepare?

Prior to using Cinapsis practices must ensure all the appropriate information governance has been completed.

Practices will need to have up to date DPST before June 2023 - we will be in contact with those who are not up to date although this is part of the GOS contract so should be up to date for all practices.

Those who need to be completing their DPST will be contacted by the LOC separately