



Introducing...

EeRS – the Electronic Eyecare Referral Service

What?

The EeRS system that will be used for EeRS is called Cinapsis. It will be used across the whole midlands area and is already successful in Peterborough and Cambridgeshire.

When?

Rollout is happening in stages. All areas will have good capability by end of Quarter 4 2023/24. Pilot schemes are underway we will keep you updated.

Why?

Benefits of EeRS include:

- A single EeRS for all to use
- Images including OCTs can be attached.
- Easy to manage and oversee what referrals the practice does.
- Feedback, advice and guidance may be available in the future

How?

A video of how the system will work is available: Register to view it here: [CINAPSIS Demo](#)

Web based portal - No software required for Optoms
Templates will be based on referral pathways that are simple to use and give prompts for what should be included e.g. fields on a glaucoma referral

What the LOC will be doing?

Your LOC will be working with / for all practices across the region to :

- Work with the ICB, Cinapsis & NHSE to implement / role out EeRS.
- Agree most effective implementation plan for local optometrists.
- Ensure all digital elements are identified and addressed.
- Support the training and education programmes and training modules supporting implementation (including any staff member whom would benefit and use the system)
- Create a Launch event and arrange virtual drop in sessions to engage with all practices and optometrists in the area and to answer any questions.

How should you prepare?

1. Check your IT meets the minimum requirements

PC Hardware: 4GB Memory or above, 500Mb Hard disk space, 1.5Ghz Processor or above

Operating systems:

Windows: version 10,1803 or above

Apple IOS latest two versions (15 &16)

Android V11 or above

Browsers: Last 2 major releases of Microsoft Edge,

Google Chrome, Mozilla and Firefox

Firewalls: allow HTTPS access to app.cinapsis.org and downloads.cinapsis.org

2. Check your Governance is up to date

Prior to using Cinapsis practices must ensure all the appropriate information governance has been completed.

Practices will need to have up to date DSPT before implementation - we will be in contact with those who are not up to date - this is part of the GOS contract practices should be up to date. Those who need to be completing their DSPT will be contacted by the LOC separately

3. Contact your LOC if your practice will be unable to meet the IT or Governance requirements

4. Ensure your LOC has up to date contact information of your practice

Further information will be added to your LOC website as soon as it becomes available.