

9th March 2023

Leicester, Leicestershire and Rutland - Cataract Pre and Post-Operative Pathway

Dear Colleagues

We have recently become aware that some of our cataract surgery patient referrals are not following the correct Pre and Post-operative pathway that has been commissioned within Leicester, Leicestershire and Rutland (LLR). The LLR Integrated care Board (ICB) would like to take the opportunity to clarify to all our optometric practices and providers the correct pathway to avoid any future confusion.

The Pre and Post-operative cataract pathway that is commissioned across LLR is delivered by EMMS via their EyeV portal

The purpose of the service is to signpost patients with cataracts to **the Cataract Booking Management Centre** by completing the required referral form. Patients will be booked in for a pre-operative assessment at an eye care provider of their choice, enabling patients to have a choice of community ophthalmic providers who can deliver post-operative follow up appointments.

The process for this service is as follows

1. Preoperative patient referral

- All cataract referrals can be made (and this is the preferred option) via the EMMS EyeV portal. To sign up for the EMMS portal, please email: emms@emmshealthcare.uk.
- Referrals can still be made via the GP, who will forward the referral to the Cataract Booking Centre.
- Alternatively, referrals can be made by attaching the Cataract Referral form to this email address: triageteam@uhl-tr.nhs.uk, this is received by the Cataract booking centre team.
- If as an optometrist you have a cataract contract with PCL for the Pre element of Pre and Post Operative Pathway, you will receive £4.97 per Pre op referral into the Cataract pathway, which is paid via the EMMS EyeV portal.

2. Cataract booking centre and Patient Choice

- The cataract booking centre will process and administer the initial triage of patient as per the LLR policy for cataracts.
- On receipt of the referral the patient receives a text/letter with information to call the Cataract Booking Centre to make an appointment.

Chief Executive: Andy Williams | **Chair:** David Sissling

Room G30, Pen Lloyd Building, County Hall, Glenfield, Leicester, LE3 8TB

Tel: 0116 295 7572 / 0116 295 3405

www.leicesterleicestershireandrutland.icb.nhs.uk

NHS Leicester, Leicestershire and Rutland is the operating name of
Leicester, Leicestershire and Rutland Integrated Care Board

A proud partner in the:



**Leicester, Leicestershire
and Rutland**
Health and Wellbeing Partnership

- The patient is then given the choice of undergoing surgery at any one of the following providers that are currently contracted to provide cataracts across LLR and the patient details are forwarded on to the provider of choice:
 - Community hospitals (Loughborough, Hinckley or Coalville)
 - Leicester Royal Infirmary
 - Newmedica
 - PCL
 - SpaMedica
 - Ultralase

3. LLR Commissioned cataract pathway

- On receipt of the patient details, the provider contacts the patient for first/ virtual attendance and completes any other pre-assessment prior to day case procedure.
- The provider will complete first eye or both (where applicable)
- On completion of the surgery the provider will discharge the patient to the initial referring Optometrist for post-operative follow up in line with the LLR post-op pathway.
- The Provider must ensure the patient is discharged with a 24-hour telephone helpline in case of complications.
- Where complications do develop, the provider will see the patient for a face-to-face follow up and provide treatment as required.
- If the provider is unable to resolve/treat the issue and the patient has continuing concerns, the patient should be referred by the provider onto Eye Casualty or Emergency Department appropriate.

4. Post Operative cataract pathway

- On completion of the surgery most patients will be referred back to the referring optometrist to be seen 5-6 weeks after day case procedure.
- In some instances, this may not be the original referring optometrist, however, patients may choose another optometrist.
- On discharge from the surgical provider all patient discharge information will be shared with the Optometrist and GP.
- Optometrists completing the patient Post-op Follow up, must also report the surgical outcomes back to the relevant surgical provider and GP.
- If as an optometrist you have a cataract contract with PCL for the Post element of Pre and Post Operative Pathway, you will receive £27.85 for the post-operative appointment which is paid via the EMMs EyeV portal.

If you have any queries regarding this communication, please email – llricb-llr.enquiries@nhs.net

Thank you

Julie Stone
Senior Elective Care Manager

Leicester, Leicestershire and Rutland ICB