Inner South West London optometry update: Ophthalmology referrals via SPoR from 24th August 2026

Dear Colleagues,

We are pleased to inform you that the new South West London Single Point of Referral (SPoR) for Ophthalmology hosted by Sparc, Moorfields Eye Hospital will go live in for **all ophthalmology referrals for Inner South West London Optometrists** on 24th August 2026.

From this date, all non-emergency ophthalmology referrals for all SWL patients should be sent directly to the SPoR service **rather than via the GP** or directly to individual hospital departments.

Please note that the new SPoR will replace the existing SPoA in Merton and Wandsworth.

This pathway excludes wet AMD and A&E referrals.

The Sparc model has been designed to streamline access, reduce variation, and ensure patients are directed to the most appropriate service first time. Key benefits for you and your patients include:

- **A single, consistent referral route** for all non-emergency ophthalmology cases across SWL
- **Fast clinical triage** and consistent clinical decision-making
- **Improved pathway navigation**, ensuring patients are seen by the right clinician in the right timescale
- **Clear feedback loops**, to support future decision-making
- Provision of **patient choice** for elective, routine pathways including cataract

Emergency and sight-threatening presentations should continue to be referred via existing urgent pathways. Non-ophthalmology referrals and actions for the patients' GP should continue to be sent to the GP practice.

Please note that we will continue to work with the Community Eyecare Provider to ensure that commissioned pathways are well utilised and that appropriate referrals are sent from Sparc to PES. PES will also ensure that the SPoR will be present as an endpoint on Opera for these pathways.

Please see page 2 of this document for the leaflet, which includes pathway information and access details ahead of launch

For queries, please contact: eyeadmin.swl@nhs.net

We look forward to working with you.

Sparc Management team

Sparc Connect. Refer. Care — Hosted by Moorfields Eye Hospital

NHS South West London Health and Care Partnership

South West London Optometry Referral Pathways

All routine or urgent ophthalmology referrals to Hospital Eyecare Services

Email referral to: eyerefer.swl@nhs.net Please send via nhs mail or secure email. Responses from Sparc will be secure. **Please include the following information:**

- Email Subject line: **Urgency, Specialty, Provider**
- Essential attachment: **GOS 18 or equivalent referral proforma**
- Abnormal Imaging/ fields/ photos where available
- NHS number if known

Sparc receives referral:

- Referral clinically triaged
- Patients offered informed choice of providers, where appropriate

Referral received by Eye Care Provider

Commissioned Primary Care Pathways

Continue to use all existing commissioned primary care pathway routes.

For referrals that do not meet Sparc referral criteria

A&E Eye Casualty

Refer directly to nearest A&E or emergency eye service, as per this map: www.bit.ly/EyeCas

Phone numbers are for professional clinical enquiries only. Not for patient use.

Epsom & St Helier	est-tr.acute-eye-referral@nhs.net ☎ 020 8296 3817
Kingston	☎ 020 8934 6723
Moorfields Croydon	moorfields.croydonurgentcare@nhs.net
Moorfields St Georges	moorfields.sghurgentcare@nhs.net ☎ 020 7702 5542 Option 6 or 020 8266 6169 OOH For Merton, Sutton, Wandsworth Kinston & Richmond

Suspected Wet AMD

Epsom & St Helier	This form or Est-tr.AMD@nhs.net
Kingston	This form or krft.wetAMD@nhs.net
Moorfields Croydon	This form or moorfields.croydonmrreferrals@nhs.net
Moorfields St Georges	This form or moorfields.urgentmedretsgh@nhs.net

Patients already under Secondary Care

To share clinical information about a patient whose care is **actively** being managed by a hospital eye service, please email the hospital eye service directly.

Epsom & St Helier	est-tr.eyeunitesth@nhs.net
Kingston	krft.reuhelpdesk1@nhs.net
Moorfields Croydon	**All subspecialties:** moorfields.croydonsecretaries@nhs.net **Orthoptics:** moorfields.croydonorthoptics@nhs.net
Moorfields St Georges	**Paed, External, Orthoptics, VR:** moorfields.outpatients1sgh@nhs.net **MR, Uveitis:** moorfields.outpatients2sgh@nhs.net **Glaucoma:** moorfields.outpatients3sgh@nhs.net **Cataract, Neuro-Ophthal, Strabismus:** moorfields.outpatients4sgh@nhs.net **Primary Care, Adnexal, Optometry:** moorfields.outpatients5sgh@nhs.net

GP Actions

For any GP actions such as blood tests & DESP enrolment, as well as any non-ophthalmology referrals please send directly to GP.