

REFERRALS CONTACT LIST

Referring clinician must contact the relevant department to discuss the case with Ophthalmologist prior to referral

All patients must be accompanied by a referral letter otherwise, at some hospitals, they will be sent to A & E first, which could delay treatment.

LOCATION	HOSPITAL & ADDRESS	TEL NO	OPENING HOURS	EMAIL ADDRESSES AND OTHER INFORMATION
Aylesbury	Stoke Mandeville Mandeville Road, Aylesbury HP21 8AL	01296 315939	Mon - Fri 9:00 - 17:00, Sat & Sun 10:00 - 16:00	<ul style="list-style-type: none"> • Buc-tr.buckseyecas@nhs.net • Doctor on call 24 hours every day except Christmas
Bedford	Bedford (South Wing) Kempston Road Bedford MK42 9DJ	01234 792643	Mon - Fri 9:00 - 17:00	<ul style="list-style-type: none"> • Out of hours, ring L & D ophthalmologist on call 01582 491166
Cambridge	Addenbrooke's Hills Road Cambridge CM2 0QQ	01223 245151 (switchboard) Patients can call 01223 217778	Mon - Fri 8:15 - 21:00	<ul style="list-style-type: none"> • For emergencies, email add-tr.emergencyeye@nhs.net Mon to Fri, 9 to 4. Outside these hours, phone the on-call ophthalmologist via switchboard if immediate triage needed • For wet AMD email add-tr.amd@nhs.net if emergency • Advice & guidance (for Optoms only), Mon to Fri, 9 to 5: Call 01223 254444, leave a message, they will call you back or email add-tr.optomadvice@nhs.net • All other referrals (including "soon" conditions like branch retinal vein occlusions) should still go via GP • Direct cat referrals should go directly by e-mail to add-tr.NHSOutpatientReferrals@nhs.net
CHEC Watford	Community Eyecare, Cataract and Surgical Centre, Unit 42B, Intu Shopping Centre, 83-87 High Street, Watford, WD17 2UB	01923 919406 Clinical Helpline 0330 100 4753 Patient Helpline (bookings, etc): 0330 100 4730	8am till 6pm, Monday to Friday	<ul style="list-style-type: none"> • chec.watford@nhs.net • Advice and guidance: advice.chec@nhs.net • Please also use your normal CHEC login portal. • There is a wet AMD referral pathway: chec.wetamd@nhs.net • Website: www.communityeyecare.co.uk • Non-urgent matters WITHOUT px details, such as portal registration: engagement@chec.uk
CHEC Stevenage	85a Queensway Stevenage SG1 1EA	0344 264 4160		<ul style="list-style-type: none"> • Cataract Direct Referrals can be made by accredited Optometrists only. For further information and accreditation enquiries please contact Joshua Cooper: joshua.c@chec.uk • All other referrals from E+N Herts pxs should go via the px's GP

Enfield	Chase Farm 127 The Ridgeway Enfield, Middx EN2 8JL	020 8375 2328	Mon - Fri in community, Saturday in clinic	
Harlow	Princess Alexandra Hamstel Road Harlow Essex CM20 1QX	01279 827391 Ext 3018 Or 3090 Direct line: 01279 827158 (Switchboard: 01279 444455)	9am-5pm Mon to Friday (excluding bank holidays). Outside of these hours, for PAH referrals, please CLICK HERE for advice.	<ul style="list-style-type: none"> • Do not send to the hospital without speaking to someone in the eye dept. Phone 01279 444455 ext. 3018 (This number is not to be given to patients.) or Email: tpa-tr.ophthalmology@nhs.net • Urgent cases to be booked in: <ul style="list-style-type: none"> • Retinal detachment/Retinal tears • Cornea ulcer and perforations/laceration • Trauma • Herpes Keratitis • Acute diplopia • Sudden loss of vision • Scleritis • Acute closed angle glaucoma • Uveitis • Send to email: <ul style="list-style-type: none"> • Wet AMD • Vein Occlusions • Proliferative DR • If possible, please use the form HERE for your referral • Please send dry eye, blepharitis, chalazion, floaters, episcleritis to the nearest MECS • Patients with wet AMD should either be sent into A&E or the optometrist should telephone the department first on 01279 827158, or try 01279 827 391 extn 3018 or 3090
Herts Vision Loss	Unit A3, Weltech Centre The Ridgeway Welwyn Garden City AL7 2AA	01707 324680		<ul style="list-style-type: none"> • Delivering services and support for the visually impaired in the community and at hospitals • Email: office@hertsvisionloss.org.uk • Web: hertsvisionloss.org.uk

Luton and Dunstable	Luton and Dunstable Hospital Lewsey Road Luton Bedfordshire LU4 0DZ	01582 718320 Bleep: 888	Mon - Fri 9:00 - 12:00 and 14:00 - 16:30	<ul style="list-style-type: none"> Secure email: LDophthalmology@nhs.net After 21:00, go to A&E or MEH . “Acute” and “Emergency” referrals via your nhs.net email: L&D Urgent Eye Clinic: ldh-tr.acute.eyeclinics@nhs.net (please note this is only accessed during weekday working hours.) For all OTHER non-acute referrals, please continue to use Idophthalmology@nhs.net For Wet AMD fast-track referrals, please also use Idophthalmology@nhs.net and write in the subject header: “Wet AMD Fast Track Referral” and mark it for the attention of the “AMD co-ordinator” For the direct access cataract shared care pathway, please continue to use ldh-tr.ldcataractreferrals@nhs.net
		01582 491166	Mon - Fri 17:00 - 21:00, w/ends & BH	
Milton Keynes	Standing Way, Eaglestone Milton Keynes MK6 5LD	01908 243011 Ex 2829	Mon - Fri 9:00 - 17:00.	
Moorfields At Potters Bar	Potters Bar Community Hospital, Barnet Rd, Potters Bar EN6 2RY	01707 646422		<p>Urgent Wet AMD Direct Referrals: All Optoms can refer by emailing moorfields.pottersbaradmin@nhs.net using the form below. Moorfields at Potters Bar Wet AMD Fast Track Referral Form</p> <p>Please note this pathway is only for patients with symptoms and clinical features of treatable wet AMD and not for other conditions.</p> <p>Cataract Direct Referrals can be made by accredited Optometrists only. For further information and accreditation enquiries please contact Janice Oster: j.oster@nhs.net</p>
Stevenage	Treatment Centre Lister Hospital Coreys Mill Lane Stevenage Hertfordshire SG1 4AB	URGENT AND EMERGENCY, YOU MUST EMAIL FIRST Ophthalmology: 01438 288222 Switchboard: 01438 314333	Mon - Fri 9:00 - 19:00, Sat 9:00 - 12:00 Noon.	<ul style="list-style-type: none"> Referral to the Urgent Eye Clinic (Urgent and Emergencies) <ul style="list-style-type: none"> Sight or life threatening conditions only Referring clinician MUST email the department who will then contact the patient directly: enh-tr.urgenteyereferral@nhs.net If possible, use their referral form HERE. All routine referrals should go via GP

<p>Watford And OUT OF HOURS FOR SOUTH AND WEST HERTS PXS ONLY – SEE NOTES TO THE RIGHT</p>	<p>Watford General Vicarage Road Watford WD18 0HB</p>	<p>Medical advice for practitioners and admin queries relating to urgent eye referrals: 01923 436887 - (Mon-Fri 09:00-16:30)</p>	<p>Mon - Fri 9:00 - 12:00 and 14:00 - 16:00</p>	<ul style="list-style-type: none"> • For URGENT referrals: westherts.eyeclinic@nhs.net • The Urgent eye clinic opens Mon- Fri 9:00-12:00 and 14:00 - 16:30 (last appointment 16.00). This clinic is referral based (they do not accept walk in patients). Patients can be referred via their GP, A&E and Optometrists. • Out of Hours for South & West Herts pxs with sight or life -threatening eye emergencies after 3pm Mon-Fri, or anytime at weekend: send px with a referral letter directly to Watford A&E, Watford Urgent Treatment Centre, or Hemel Hempstead Urgent Treatment Centre. THEY will contact Western Eye Hospital if they feel it is necessary. • For routine referrals: westherts.opthalmology@nhs.net • For rapid access AMD referrals: westherts.amd@nhs.net
<p>London</p>	<p>Moorfields 162 City Road London EC1V 2PD</p>	<p>020 7251 4661 For urgent / emergency / out of hours, call the A&E doctor on call: 020 7521 4682</p>	<p>24 hours, 7 days per week</p>	<ul style="list-style-type: none"> • Only refer here when local hospitals' clinics are closed • You MUST phone for prior approval before sending the patient. Note date/time of call & the name of the person who authorised your referral. • If your emergency referral is accepted by MEH, you may use: meh-tr.moorfieldscityroad@nhs.net • For queries/escalation, please email: moorfields.healthprofessionals@nhs.net
<p>London</p>	<p>Western Eye Hospital Marylebone Road London NW1 5QH</p>	<p>0203 312 3245</p>		<ul style="list-style-type: none"> • Open for emergency/urgent referrals only • Doing emergency surgery as needed • Please call or email prior to referral (Phone call preferable if super urgent) <ul style="list-style-type: none"> ○ Email: ophthalmology.imperial@nhs.net ○ Tel: 020 3312 3245

Updated August 2023. Any changes, errors or omissions, please email the Herts LOC Administrator, admin@hertsloc.org.uk