

## REFERRALS CONTACT LIST

Referring clinician must contact the relevant department to discuss the case with Ophthalmologist prior to referral

All patients must be accompanied by a referral letter otherwise, at some hospitals, they will be sent to A & E first, which could delay treatment.

LOCATION	HOSPITAL & ADDRESS	TEL NO	FAX NO	OPENING HOURS	EMAIL ADDRESSES AND OTHER INFORMATION
Aylesbury	Stoke Mandeville Mandeville Road, Aylesbury, HP21 8AL	01296 315939	01296 315037	Mon - Fri 9:00 - 17:00, Sat & Sun 10:00 - 16:00	<ul style="list-style-type: none"> <li>• <a href="mailto:Buc-tr.buckseyecas@nhs.net">Buc-tr.buckseyecas@nhs.net</a></li> <li>• Doctor on call 24 hours every day except Xmas day</li> </ul>
Bedford	Bedford (South Wing) Kempston Road Bedford MK42 9DJ	01234 792643	01234 792086	Mon - Fri 9:00 - 17:00	<ul style="list-style-type: none"> <li>• Out of hours, ring L &amp; D ophthalmologist on call 01582 491166</li> </ul>
Cambridge	Addenbrooke's Hills Road Cambridge CM2 0QQ	01223 245151 (switchboard)  Patients can call 01223 217778		Mon - Fri 8:15 - 21:00	<ul style="list-style-type: none"> <li>• For emergencies, email <a href="mailto:add-tr.emergencyeye@nhs.net">add-tr.emergencyeye@nhs.net</a> Mon to Fri, 9 to 4. Outside these hours, phone the on-call ophthalmologist via switchboard if immediate triage needed</li> <li>• For wet AMD email <a href="mailto:add-tr.amd@nhs.net">add-tr.amd@nhs.net</a> if emergency</li> <li>• Advice &amp; guidance (for Optoms only), Mon to Fri, 9 to 5: Call 01223 254444, leave a message, they will call you back or email <a href="mailto:add-tr.optomadvice@nhs.net">add-tr.optomadvice@nhs.net</a></li> <li>• All other referrals (including "soon" conditions like branch retinal vein occlusions) should still go via GP</li> <li>• Direct cat referrals should go directly by e-mail to <a href="mailto:add-tr.NHSOutpatientReferrals@nhs.net">add-tr.NHSOutpatientReferrals@nhs.net</a></li> </ul>
CHEC	Community Eyecare, Cataract and Surgical Centre, Unit 42B, Intu Shopping Centre, 83-87 High Street, Watford, WD17 2UB	01923 919406  Clinical Helpline 0330 100 4753  Patient Helpline (bookings, etc): 0330 100 4730	01772 703 588	8am till 6pm, Monday to Friday	<ul style="list-style-type: none"> <li>• <a href="mailto:chec.watford@nhs.net">chec.watford@nhs.net</a></li> <li>• Advice and guidance: <a href="mailto:advice.chec@nhs.net">advice.chec@nhs.net</a></li> <li>• Please also use your normal CHEC login portal.</li> <li>• There is a wet AMD referral pathway: <a href="mailto:chec.wetamd@nhs.net">chec.wetamd@nhs.net</a></li> <li>• Website: <a href="http://www.communityeyecare.co.uk">www.communityeyecare.co.uk</a></li> <li>• Non-urgent matters WITHOUT px details, such as portal registration: <a href="mailto:engagement@chec.uk">engagement@chec.uk</a></li> </ul>
Enfield	Chase Farm 127 The Ridgeway Enfield, Middx EN2 8JL	020 8375 2328	020 8363 8184	Mon - Fri in community, Saturday in clinic	

Harlow	Princess Alexandra Hamstel Road Harlow Essex CM20 1QX	01279 827391 Ext 3018 Or 3090 Direct line: 01279 827158  (Switchboard: 01279 444455)	NO LONGER ACCEPT FAXES	9am-5pm Mon to Friday (excluding bank holidays).  Outside of these hours, for PAH referrals, please <a href="#">CLICK HERE</a> for advice.	<ul style="list-style-type: none"> <li>• Do not send to the hospital without speaking to someone in the eye dept. Phone or Email: <a href="mailto:tpa-tr.ophthalmology@nhs.net">tpa-tr.ophthalmology@nhs.net</a></li> <li>• Urgent cases to be booked in: <ul style="list-style-type: none"> <li>○ Retinal detachment/Retinal tears</li> <li>○ Cornea ulcer and perforations/laceration</li> <li>○ Trauma</li> <li>○ Herpes Keratitis</li> <li>○ Acute diplopia</li> <li>○ Sudden loss of vision</li> <li>○ Scleritis</li> <li>○ Acute closed angle glaucoma</li> <li>○ Uveitis</li> </ul> </li> <li>• Send to email: <ul style="list-style-type: none"> <li>○ Wet AMD</li> <li>○ Vein Occlusions</li> <li>○ Proliferative DR</li> </ul> </li> <li>• Please send dry eye, blepharitis, chalazion, floaters, episcleritis to the nearest MECS</li> <li>• Patients with wet AMD should either be sent into A&amp;E or the optometrist should telephone the department first on 01279 827158, or try 01279 827 391 extn 3018 or 3090</li> </ul>
Herts Vision Loss	Unit A3, Weltech Centre The Ridgeway Welwyn Garden City AL7 2AA	01707 324680			<ul style="list-style-type: none"> <li>• Delivering services and support for the visually impaired in the community and at hospitals</li> <li>• Email: <a href="mailto:office@hertsvisionloss.org.uk">office@hertsvisionloss.org.uk</a></li> <li>• Web: <a href="http://hertsvisionloss.org.uk">hertsvisionloss.org.uk</a></li> </ul>
Luton and Dunstable	Luton and Dunstable Lewsey Road Luton Bedfordshire LU4 0DZ	01582 718320 Bleep: 888	01582 718418	Mon - Fri 9:00 - 12:00 and 14:00 - 16:30	<ul style="list-style-type: none"> <li>• Secure email: <a href="mailto:LDophthalmology@nhs.net">LDophthalmology@nhs.net</a></li> <li>• After 21:00, go to A&amp;E or MEH .</li> <li>• “Acute” and “Emergency” referrals via your <a href="mailto:nhs.net">nhs.net</a> email: <b>L&amp;D Urgent Eye Clinic:</b> <a href="mailto:ldh-tr.acute.eyeclinics@nhs.net">ldh-tr.acute.eyeclinics@nhs.net</a> (please note this is only accessed during <b>weekday working hours</b>.)</li> <li>• For all <b>OTHER non-acute</b> referrals, please continue to use <a href="mailto:ldophthalmology@nhs.net">ldophthalmology@nhs.net</a></li> <li>• For <b>Wet AMD fast-track</b> referrals, please also use <a href="mailto:ldophthalmology@nhs.net">ldophthalmology@nhs.net</a> and write in the subject header: “<b>Wet AMD Fast Track Referral</b>” and mark it for the attention of the “<b>AMD co-ordinator</b>”</li> <li>• For the <b>direct access cataract shared care pathway</b>, please continue to use <a href="mailto:ldh-tr.ldcataractreferrals@nhs.net">ldh-tr.ldcataractreferrals@nhs.net</a></li> </ul>
		01582 491166		Mon - Fri 17:00 - 21:00, w/ends & BH	

Milton Keynes	Standing Way Eaglestone Milton Keynes MK6 5LD	01908 243011 Ex 2829	01908 243714	Mon - Fri 9:00 - 17:00.	<ul style="list-style-type: none"> <li>• They hope to have an evening session.</li> </ul>
Stevenage	Treatment Centre Lister Hospital Coreys Mill Lane Stevenage Hertfordshire SG1 4AB	Optom use only to pre-authorise urgent appointments: 01438 288266  Ophthalmology: 01438 288122  Switchboard: 01438 314333	N/A	Mon - Fri 9:00 - 19:30, Sat 9:00 - 12:30.	<ul style="list-style-type: none"> <li>• <b>Referral to the Urgent Eye Clinic</b> <ul style="list-style-type: none"> <li>○ Sight threatening conditions only</li> <li>○ Referring clinician should contact the department to discuss the case with Ophthalmologist prior to referral</li> <li>○ Tel: 01438 288 266</li> <li>○ Please identify if the patient is suspected of having COVID-19 during the discussion with the medical team</li> </ul> </li> <li>• For <b>urgent</b> referrals to the urgent eye clinic only, email: <a href="mailto:ophmedicalsecretaries.enh-tr@nhs.net">ophmedicalsecretaries.enh-tr@nhs.net</a></li> <li>• All <b>routine</b> referrals should go via GP</li> </ul>
Watford	Watford General Vicarage Road Watford WD18 0HB	Medical advice for practitioners: 01923 436887 - (Mon-Fri 09:00- 16:30)		Mon - Fri 9:00 - 12:00 and 14:00 - 16:00	<ul style="list-style-type: none"> <li>• For URGENT referrals: <a href="mailto:westherts.eyeclinic@nhs.net">westherts.eyeclinic@nhs.net</a> The Urgent eye clinic opens Mon- Fri 9:00 -12:00 and 14:00 - 16:30 (last appointment 16.00). This clinic is referral based (they do not accept walk in patients). Patients can be referred via their GP, A&amp;E and opticians.</li> <li>• Admin queries relating to urgent eye referrals: 01923 436887 (Mon – Fri, 9:00 – 16:30)</li> <li>• For routine referrals: <a href="mailto:westherts.opthalmology@nhs.net">westherts.opthalmology@nhs.net</a></li> <li>• For rapid access AMD referrals: <a href="mailto:westherts.amd@nhs.net">westherts.amd@nhs.net</a></li> </ul>
London	Moorfields 162 City Road London EC1V 2PD	020 7251 4661  For urgent / emergency / out of hours, call the A&E doctor on call: 020 7521 4682		24 hours, 7 days per week	<ul style="list-style-type: none"> <li>• Only refer here when local hospitals' clinics are closed</li> <li>• You <b>MUST</b> phone for prior approval <b>before</b> sending the patient. Note date/time of call &amp; the name of the person who authorised your referral.</li> <li>• If your emergency referral is accepted by MEH, you may use: <a href="mailto:meh-tr.moorfieldscityroad@nhs.net">meh-tr.moorfieldscityroad@nhs.net</a></li> <li>• For queries/escalation, please email: <a href="mailto:moorfields.healthprofessionals@nhs.net">moorfields.healthprofessionals@nhs.net</a></li> </ul>
London	Western Eye Hospital Marylebone Road London NW1 5QH	0203 312 3245			<ul style="list-style-type: none"> <li>• Open for emergency/urgent referrals only</li> <li>• Still doing emergency surgery as needed</li> <li>• <b>Please call or email prior to referral (Phone call preferable if super urgent)</b> <ul style="list-style-type: none"> <li>○ Email: <a href="mailto:ophthalmology.imperial@nhs.net">ophthalmology.imperial@nhs.net</a></li> <li>○ Tel: 020 3312 3245</li> </ul> </li> </ul>