



EeRS

Electronic Eyecare Referral Service

EeRS – the Electronic Eyecare Referral Service

What is EeRS?

It is the new Electronic Eyecare Referral Service
Making all referrals Electronic

What will it do?

- It will allow all referrals to be streamlined.
- Reduce the risk of lost referrals through the current paper and email system.
- No missing data on referrals.
- Allow Optical practices to see where their patients referral is in the process.

What is it's purpose?

- To have a single referral system for all referrals, that are easy to manage.
- The allow the Optical Practice to follow the complete journey of the referral from processing, to triaging and to end point.

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System?

The EeRS system that will be used for EeRS is called Cinapsis.

It will be used across the whole midlands area (11 ICBs) and is already successful in Peterborough and Cambridgeshire

When?

Rollout is happening in stages.
The Black Country is in Wave 1
Go Live should be 15th October 23

How?

A video of how the system will work is available: Register to view it here:

<https://cinapsissurvey.typeform.com/to/cNhCRPZ5>

Web based portal - No software required for Optoms Templates will be based on referral pathways that are simple to use and give prompts for what should be included e.g. fields on a glaucoma referral

EeRS Benefits for Optoms - Cinapsis



Black
Country
LOC
Alliance

Representing Opticians & Optometrists

- To be used for **ALL** referrals (unless patient is being seen in an enhanced service e.g. CUES)
- Can transfer field plots, images and full OCT files
- Cinapsis App can be used on phones/tablets – to upload pics



- Links to NHS Spine to find Px data
 - This is why DSPT is needed

- Emails GP and PX copy of referral

- The referral will be visible for the whole process.



- One login per Optom – Multiple sites

- Proformas for all referral through EeRS

- Fully interoperable with Opticabase and Optinet PMS
 - Optix and iClarity in progress – other integrations will be available

How to prepare



1. Check you are ready to implement EeRS - ([Complete the EeRS readiness form](#))
2. Ensure You have an up-to-date Data Security & Protection Toolkit (DSPT) (done via QIO)
3. Contact your LOC If your practice is unable to meet the IT or DSPT
4. Ensure your LOC has your up-to-date contact information for your practice
5. Update your Privacy Notice, if required, by adding or amending:



“It may also be necessary, where the latest technology allows us to do so, to use your information and health data to facilitate digital consultations and diagnoses. We will always do this with your security in mind.”

Further information will be added to your LOC website and Newsletters

What Happens Next



1. The LOCs will send out Invites from Cinapsis to all practices to “on board”
2. Practices Register with Cinapsis
3. Practices sign a Data Protection Agreement
4. Practices confirm DSPT is up to date
5. Practices are “stacked” by Cinapsis and go live in order.

Contact your LOC If your practice is unable to meet the IT or DSPT by completing the readiness form.

Further information will be added to your LOC website and Newsletters



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Register to view the demo video here: <https://cinapsissurvey.typeform.com/to/cNhCRPZ5>

For more information go to: <https://www.loc-online.co.uk/heartofwestmidlandsoc/eers/>

For further questions contact: charles.barlow@nhs.net

