



SOUTH EAST REGION CONTACT INFORMATION

South East Region Commissioning Team Contact Details

Please send all enquiries to our team email address:

england.southeastoptometry@nhs.net

South East Information for Eye Health Professionals Web page:

<https://www.england.nhs.uk/south-east/south-east-region-eye-health/>

NHSBSA Contact Details

The NHSBSA process contract administration on our behalf, this includes new applications, terminations, and variations to the contract.

Information on what NHSBSA do and to obtain application forms can be found here:

<https://www.nhsbsa.nhs.uk/provider-assurance-ophthalmic-services/gos-contract-management>

If you need to contact the NHSBSA please email: nhsbsa.pao-contractadmin@nhs.net

GOS4 pre-authorisation

Ophthalmic contractors are required to seek pre-authorisation from the NHSBSA for all adult GOS4 claims.

The process on how to do this can be found here: <https://www.nhsbsa.nhs.uk/provider-assurance-ophthalmic-services>

NHS Mail Applications

The process to apply for an NHS Mail account can be found here:

[https://www.nhsbsa.nhs.uk/provider-assurance-ophthalmic-services/NHS_mail_address/Egress_request_form_\(Page_1_of_7\)_office.com](https://www.nhsbsa.nhs.uk/provider-assurance-ophthalmic-services/NHS_mail_address/Egress_request_form_(Page_1_of_7)_office.com)



PCSE

PCSE administer payments of GOS and CET forms. They also administer entry and changes to the performer list and provide stationary.

More information regarding GOS claims, CET claims, pre-visit notification visits and payments visit:

[Ophthalmic Payments - Primary Care Support England](#)

[Opticians and Ophthalmic Practices - Primary Care Support England](#)

PVN Queries & GOS6 Queries should be directed to pcse.domnotifications@nhs.net

Please include your TP Code / PVN Reference in the Subject Box.