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| **Sussex Eye Hospital (Brighton)** | |
| Access/ Opening times | **Telephone assessment/triage:**  Patients with urgent enquiries are asked to phone for a telephone assessment, where the patient will be triaged and appointed into clinic or provided with management advice.  Telephone assessment/triage:01273 664874  **SEH Hotline**  During the COVID-19 emergency response, a telephone hotline has been set up for patient queries. The Hotline is to be manned from 9am to 5pm Monday to Friday. Out of these hours a message will be left for patients to contact SEH A&E in the case of an emergency.  SEH Hotline - 01273 664871  **Generic email for Eye Casualty**  GPs and Optoms can use this e-mail address to send in photos of the eye, GP reports, referral letters and other pertinent information.  [bsuh.eyecasualtyseh@nhs.net](mailto:bsuh.eyecasualtyseh@nhs.net) |
| Walk-ins | Walk-ins for emergency conditions only. For urgent conditions, the patient must call 01273 664874 for a telephone assessment. |
| New referrals | New referrals continue to be accepted. Please refer via the usual route. |

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| **WSFHT (Southlands and St Richards)** | |
| Access/ Opening times | 8am – 7pm Monday to Friday. Start treatment and discuss with Ophthalmology Department:   * Southlands Hospital Tel: 01903 205111 ext. 83112 * St Richards Hospital Tel: 01243 788122 ext. 33532   And email a referral letter to the relevant hospital to the relevant department:   * Southlands Hospital: [wshnt.urgentreferralssld.ophthalmic@nhs.net](mailto:wshnt.urgentreferralssld.ophthalmic@nhs.net) * St Richards Hospital: [wshnt.urgentreferralssrh.ophthalmic@nhs.net](mailto:wshnt.urgentreferralssrh.ophthalmic@nhs.net)   OUT OF HOURS: Weekends, bank holidays & after 7pm week days; Telephone 01903 205111 and ask for On-Call Ophthalmology Doctor. |
| Walk-ins | Please DO NOT send patients to Ophthalmology without prior discussion – We do not provide a walk in service. |
| New referrals | New referrals continue to be accepted. |
| Additional | Please see what to do when guide for community optometrists. |

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| **ESHT** | |
| Access/Opening times | Self-referral phone line for urgent and emergency conditions 08.30am to 5pm Monday to Friday.  Telephone 0300 1314500 ext. 145387 |
| New referrals | New referrals continue to be accepted. Please refer via:  [esh-tr.ophthalmologycasualtyconquest@nhs.net](mailto:esh-tr.ophthalmologycasualtyconquest@nhs.net)  or  [esh-tr.ophthalmologycasualtyedgh@nhs.net](mailto:esh-tr.ophthalmologycasualtyedgh@nhs.net) |
| Walk-in patients | Walk-ins for emergency conditions only via A&E at either Conquest or EDGH. A&E is the point of contact out of clinic hours. |
| Contact | Ophthalmology Emergency Casualty contact number at Bexhill:  Telephone 0300 131 4500 ext 5387 |

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| **SaSH** | |
| Opening times | 9am – 5pm. |
| Walk-in patients | No walk-ins, referral only service. Referrals are accepted from GP/Optometrist or A&E. These will be triaged and patients contacted with advice or appointment as appropriate. |
| New referrals | New referrals continue to be accepted. Please complete e-referral proforma as normal and send to: [eye.clinic@nhs.net](mailto:eye.clinic@nhs.net) |
| Contact | Eye Clinic - 01737 768511 ext 6679 |