

Spring 2023

## Issue One Spring 2023

For any Primary Care  
Optometry enquiries  
please do not hesitate to  
contact us at



[ddicb.optometry@nhs.net](mailto:ddicb.optometry@nhs.net)

## Purpose

The purpose of the Optometry Newsletter is to provide specialised useful information to the Optometry Community including the changes ahead in 2023 in terms of the NHS and NHS Commissioning within the Integrated Care System for Optometry. Please take a moment to read the information provided.

Going forwards we hope to provide you with a quarterly electronic Newsletter and welcome your thoughts and feedback on what you would like to see in future editions.

## The Use of Interpreters

The process to follow to access interpreters is as follows:

1. Contractor e-mails in to NHSE on [england.eastmidsoptometry@nhs.net](mailto:england.eastmidsoptometry@nhs.net) providing details of their Name, Address, ODS Code.
2. NHSE will obtain the codes to access the translation services and advise of these in a standard e-mail response attaching copies of the guidance to use for this.

## NHS Net Account changes from December 1<sup>st</sup>, 2022

NHS Digital have made changes to nhs.net accounts. Both the 'active' AND 'inactive' periods for unused accounts have been reduced from 90 to 30 days. [Disabled accounts](#) will also be classified as inactive whilst in a disabled state and will remain on the platform for 18 months with no additional activity required.

User accounts will not be permanently deleted as part of this change, but based on current activity status you will move from:

- Active to deleted if 60+ days of no activity
- Active to inactive if 30-60 days of no activity
- Inactive to deleted if 30+ days in inactive state
- Accounts that move to deleted state will then have 30 days to be restored, if required

To keep an account active please can we request that at least once every 30 days you either log into the [NHS Mail portal](#) or send an email.

Where colleagues are known to be on maternity or sick leave, this should be reported to the [NECS Service Desk](#) through the Digital Workplace application: <https://digitalworkplace.necsu.nhs.uk/> - under Request Something, then Access Control.

## PLCV referrals and supporting information

Referrals are being sent on without the appropriate PLCV supporting information. Any patient being referred for Cataract surgery **must** meet the Procedures of Limited Clinical Value (PLCV) criteria. The referral must come from an **approved optometrist for cataract pre-assessment** and must **include all the necessary supporting evidence**. These criteria apply to **all** onward referrals **irrespective of where you are referring the patient**. The latest guidance is here: [Ophthalmology \(derbyshiremedicinesmanagement.nhs.uk\)](https://ophthamology.derbyshiremedicinesmanagement.nhs.uk)



## Useful Information

### Where to go with enquiries?



- **NHSE GOS Contract queries**  
<https://www.nhsbsa.nhs.uk/provider-assurance-ophthalmic/gos-contract-management>  
[nhsbsa.pao-contractadmin@nhs.net](mailto:nhsbsa.pao-contractadmin@nhs.net)
- **Enhanced Services** [ddicb.optometry@nhs.net](mailto:ddicb.optometry@nhs.net)
- **Any changes to services you provide** should be forwarded [ddicb.optometry@nhs.net](mailto:ddicb.optometry@nhs.net) and changes to **premises, including relocation** should be forwarded to **NHSE** and [ddicb.optometry@nhs.net](mailto:ddicb.optometry@nhs.net)
- **Primary Eye Services**  
We would like to introduce the Midlands Clinical Lead Ankur Trivedi  
[ankur.trivedi@primaryeyecare.co.uk](mailto:ankur.trivedi@primaryeyecare.co.uk)  
(Ankur can respond to email enquiries twice weekly).
- **Primary Care Optometry enquiries**  
[ddicb.optometry@nhs.net](mailto:ddicb.optometry@nhs.net)

### End of Financial Year



Just a gentle reminder as the end of the 2022/2023 financial year approaches.

Please can we ask that any claims for this financial year are submitted via the Enhanced service claims system by 31<sup>st</sup> March 2022 at the latest.

### PROMS Feedback

Primary Eyecare Services have captured the feedback received on PROMS. So far, some great comments have been recorded and here is a snapshot of some of the positives we wanted to share with you....

*"Kind efficient and reassuring I am very impressed"*



*"I cannot believe how fantastic my eyesight is. I am extremely grateful for the care of the staff, and the consultant. Absolutely over the moon. Thanks"*

*"The service and care that I received from \*\*\*\* was first class. He was extremely thorough in examining my eye for infection and gave excellent advice and support."*

### Updated GOS 18 referral form

The General Ophthalmic Service referral form has been updated to include a box you can select at the top, so that it is clear this is 'For GP information only – no action required by GP'. The aim is to prevent confusion and duplication of work.

You can also access the referral form on the LOC Referral Pathways page here:



[Referral Pathways \(loc-online.co.uk\)](http://loc-online.co.uk)

### Updating HES on a patient's condition

The best way to update HES on a patient's condition (where the patient has already been referred in) is to send your letter as an email attachment to [crhft.newappointments@nhs.net](mailto:crhft.newappointments@nhs.net) Or alternatively via post ensuring it is addressed to the appropriate Consultant secretary:

**Burton:** Treatment Centre, Queen's Hospital Burton, Belvedere Road, Burton on Trent, DE13 0RB

**RDH:** Level 2, Kings Treatment Centre, Royal Derby Hospital, Uttoxeter Road, Derby, DE22 3NE



## Useful Information

### A quick way to produce a referral document following an Advice & Guidance (A&G) request / Consultant Connect



Have you used Consultant Connect for A&G? The PDF document generated from your A&G request can be used as the referral document for both CRH & UHDB to prevent the duplication of work.

How? Simply export the PDF document generated from your A&G request and attach this to a referral. It has all the A&G detail and file / image in the documents.

If you don't currently use Consultant Connect for A&G and want to do this, the **sign-up process** to use Consultant Connect is very quick and access is immediate, please see details below:

If you have an NHS email address, please go the link: <https://consultantconnect.org.uk/signup>

Input your NHS email + password of your choice. Then choose Practice and access is immediate.

If you do not have an NHS email address or the Practice/ company isn't listed the sign-up process is the same, **plus email** ([marija.tofts@consultantconnect.org.uk](mailto:marija.tofts@consultantconnect.org.uk))

## Reminder – DDICB contracted providers for secondary care Ophthalmology services

Below you can find details on the Independent Sector providers for secondary care Ophthalmology services in Derbyshire that are held with NHS Derby and Derbyshire ICB.

Providers with a contractual arrangement with Derby & Derbyshire ICB have had all due diligence checks undertaken and are obligated to adhere to all DDICB policies so as such the recommendation is to refer to those listed below.

Contracts in place for secondary care **Cataract services** in the following areas of Derbyshire:

- Chesterfield Royal Hospital
- University Hospitals Derby and Burton
- Newmedica – Chesterfield
- Spamedica – Derby
- Optegra – High Peak

Contracts in place for secondary care **Age Related Macular Disease (AMD)** services in the following areas of Derbyshire:

- Chesterfield Royal Hospital (CRHFT)
- University Hospitals Derby and Burton (UHDB)
- Eyecare Medical – High Peak

Secondary care for **Glaucoma** services: Both acute providers; CRHFT & UHDB.

Our patients also have a choice of a range of other NHS hospitals around Derbyshire including:

- Sheffield Teaching Hospitals NHS Foundation Trust
- Nottingham University Hospitals NHS Trust
- University Hospitals of Leicester NHS Trust
- Sherwood Forest Hospitals NHS Foundation Trust
- The Rotherham NHS Foundation Trust
- Stockport NHS Foundation Trust
- East Cheshire NHS Trust
- Manchester University NHS Foundation Trust
- Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust



Thankyou – Look out for the next Newsletter Issue Two Summer 2023