Ophthalmology Enhanced Advice & Guidance



Users can combine Phone, Messages and Photos, via the Consultant Connect App, to get A&G



Optometrist, GP, other clinician (User) needs specialist advice for a patient who has had a retinal scan, OCT, visual field test etc.



The User attaches retinal scan, OCT, visual field results via the Consultant Connect Dashboard and sends directly to Consultant Ophtalmologists. The User includes a short message with relevant proforma information (e.g. patient clinical history, visual acuity, risk factors).









The system routes the message to available Consultant Ophthalmologists, each receiving an instant notification on their phones (or desktop computers). A Consultant Ophthalmologist responds to the query on their desktop or in the app. The User can see when their message has been picked up and is being replied to.





The images and notes from the case can be exported as a PDF and attached to the patient record and are readily available for either clinicians for future reference.





The clinician provides an outcome for the interaction (e.g. outpatient referral avoided, patient sent to A&E, patient discharged from A&E) which closes the case. The outcome along with all the case information is available via an online dashboard in real time.













Consultant Ophthalmologist can call the User directly via the app. If they don't connect (e.g the User is busy) the Consultant Ophthalmologist can use messages to communicate with the User.