

# Emergency eye appointments: new booking system



Scan the QR code or visit [uhcw.nhs.uk](https://uhcw.nhs.uk) and search "Eye Emergency Referral Service" to book a telephone consultation.

If you have an urgent eye problem, you can now book an on-the-day telephone consultation via the **Eye Emergency Referral Service (EERS)**.

You will be spoken to by an expert clinician who will give you specialist advice on the next steps to take.

In the event that you feel you cannot wait to speak to someone or do not have online access then you may call 0247 696 4800. This phone line is open 9am - 1pm; 1.30pm - 5pm (Monday - Friday, excluding bank holidays) and 9am - 12pm (Saturday).

In the event of an eye emergency out of hours, please attend the Minor Injuries Unit/Emergency Department.