

Jonathan Andrew Chiu

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Education

The University of Manchester

Graduation Date: July 2024

BSc Optometry (Hons) (Graduated July 2024) Graduated with Lower Second-Class Honors 2:2 [59%]

- Established rapport with unfamiliar people such as testing with volunteer patients at the University Clinic
- Engaged with students when conducting presentations, interacting with the audience to grab their attention.
- Volunteered as a patient for over 20 hours for MSci Optometry and BSc Students.

ESF Sha Tin College, Hong Kong

Sha Tin, Hong Kong

- International Baccalaureate Diploma: 42/45 Business Management HL 7, Biology HL 6, CHEMISTRY HL 7
- GCSEs: (1A*, Double A Science, 2A)
- Awards: ESF Chairman's Awards for Excellence 2021 • Outstanding Academic performance in IB Diploma Programme

Experience

Cadman Visioncare

Chorlton, Greater Manchester

Saturday Optical Assistant

Apr 2025 – Present

- First hand on-the-job experience providing customer service in person and via telephone
- Adapted to the Hakkim Group's Optix software effectively and comfortably
- Providing customers with exceptional care such as in repairs and meticulous preparation & presentation of glasses.

Specsavers Crewe Visionplus LTD

Crewe, Cheshire

Full-Time Optical Assistant

Sep 2024 – Dec 2024

- Top dispenser for November 2024 with over £15,000 in Varifocals, UCSC and more.
- Top UCSC Anti-Reflective coating Sales in November 2024 with 35 Adult Upgrades and 9 Child Upgrades.
- Excelled in Auditdata & Hearcare quires in replacing tubes, domes & batteries.

Leadership & Activities

Caritas Cornerstone and Morning Star

Greenhays, Greater Manchester

Assistant Volunteer for Vision Care for Homeless People

Feb 2025 – Present

- Over 36 Hours of Volunteering at the shelter for rough sleepers providing crucial eyewear for a charitable cause.
- Assisted patients throughout the process of selecting glasses with suggestions and taking into account their concerns.
- Interacted with many people of different backgrounds and navigated language barriers with effective communication.

St Peter's House Charity

Chorlton-on-Medlock, Greater Manchester

Milk & Honey Café Retail Assistant and Chef Volunteer

Feb 2025 – Present

- Duties Performed: Volunteered as a coffee shop assistant by providing customers frontline customer services.
- Over 40 Hours of Volunteering at the cafe, whilst quickly adapting to the environment
- Served at their food bank 'The Well', packaging rice and spices for those in need.

Skills & Interests

Technical: Office 365 including Excel, PowerPoint & Word, Google Spreadsheets, Slides & Docs, Adobe Premiere Pro,

Language: English (Native), Mandarin (Conversational), Cantonese (Conversational)

Interests: Computers, Video Editing, Business Studies, Cooking & Baking, Cycling, Fitness & Travelling

References

Andy Gridley

- (MOptom - Senior Lecturer (Optometry) Optometry Department, Faculty of Biology, Medicine and Health Carys Bannister 3.019 University of Manchester, M13 9PL ☎ : 0161 306 3875

Bethan Lunt

- FdSc DO Retail Director Specsavers Crewe Visionplus LTD 49 Market St, Crewe, CW1 2EY ☎ : 0127 062 1660