Milton Keynes Sensory Services

delivered by B·I·D SERVICES

Welcome

About us

Milton Keynes Sensory Services supports adults with a sensory loss living in Milton Keynes. We are happy to share information, advice and guidance on hearing, sight and dual sensory loss. We offer a range of support services from our centre, delivered by our approachable, friendly and knowledgeable staff.

Specialist Assessments

We can provide specialist assessments to help people with a sensory loss to access:

- Information, advice and guidance on hearing, sight and dual sensory loss.
- Rehabilitation, orientation and mobility training.

Hearing Aid Support

We can provide support with your hearing aid if you live or are registered with a GP in Milton Keynes.
Support includes:

- tubing, ear mould cleaning and battery issuing
- training sessions on how to maintain and retube your hearing aid
- advice on making the most of your hearing aids.

Services are carried out face to face or remotely, depending on individual need or preference.

British Sign Language (BSL)

We provide support to people whose first language is BSL to access:

- Advice, information and signposting to other services
- Translating letters and bills etc
- Support to access services e.g., GP & utility providers.

Specialist Equipment Provision

Our experienced staff can help people with sensory loss to access specialist equipment such as electronic magnifiers, vibrating smoke alarm systems and TV loop systems. Some items are free where eligibility criteria are met. If you do not meet the eligibility requirements, we offer appointments where you can visit our offices to try out equipment and find out where you can buy them.

Eye Clinic Liaison Service

Our Eye Clinic Liaison Officer (ECLO) is based within the Eye Clinic at Milton Keynes University Hospital on Wednesday and Friday mornings. If you would like to speak to the ECLO outside of these times, please contact us.

Getting in Touch

We are open Monday to Thursday from 9:00am to 5:00pm and Friday from 9:00am to 4:30pm.

- **Tel** 01908 401135
- **SMS** 07803 452617
- **Email** mkss@bid.org.uk
- **Address** Milton Keynes Sensory Services, Gloucester House, 399 Silbury Boulevard, Milton Keynes, MK9 2AH.

B·I·D SERVICES

Milton Keynes City Council

Milton Keynes Sensory Services is funded by Milton Keynes Council and delivered by the charity BID Services.

BID Services is a specialist charity which works across England to remove barriers and deliver services which enable and empower those who are D/deaf, hard of hearing, sight impaired, deafblind or have other disabilities to live full lives.

For further information about BID Services or any of our services please contact us on:
Tel: 0121 246 6100 **Email:** info@bid.org.uk

BID Services, Deaf Cultural Centre, Ladywood Road, Birmingham, B16 8SZ
Website: www.bid.org.uk

If you require this document in an alternative format, please contact us.

disability confident EMPLOYER

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