

# OPTEGRA EYE HEALTH CARE

# Referral Guide



## NHS REFERRALS

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**E-referral:** All healthcare professionals referring NHS patients to Optegra should use the NHS E-referral service where possible - **just search for 'Optegra', we are on the secondary care menu.**

**OPERA:** If referring via Opera please select Optegra from the dropdown

*Where E-referral or Opera is not available, you can send a referral letter via the following:*

**Email:** [optegra.referrals1@nhs.net](mailto:optegra.referrals1@nhs.net) [optegra.urgent@nhs.net](mailto:optegra.urgent@nhs.net)

**Fax:** 0207 0221651 **Call:** 020 7509 4186

**Post:** Optegra NHS 20 Market St Altrincham WA14 1PF

## PRIVATE REFERRALS

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**Email:** [icare@optegra.com](mailto:icare@optegra.com)

**Call:** 0808 115 5947

**Go To:** [www.optegra.com/crefer](http://www.optegra.com/crefer)

**Refer your Patients to one our our five star facilities**

Surrey, Hampshire, North London, Central London, Birmingham, Manchester, Yorkshire



## EXCLUSION CRITERIA

Optegra are not able to treat patients who:

- Are under 18 years old
- Weigh 250kg or more
- Unable to lie flat for 30 minutes
- Have uncontrolled airways (sleep apnoea)
- Are on home oxygen
- Require general anaesthetic

## CLINICAL AND GENERAL ADVICE

8am-6pm Monday-Friday

**Phone:** 0203 137 9418

**Email:** [Optegra.advice@nhs.net](mailto:Optegra.advice@nhs.net)

**For out of hours queries, after 6pm and weekends - for SIGHT IMPACTING complications only please use the emergency call line number to be connected to the on-call nurses.\***

**Birmingham** 07798926734

**Hampshire** 07540 703741

**Manchester** 07825 587994

**North London** 07769 263571

**Surrey** 07912 406463

**Yorkshire** 07813 134120

**\*This number is not monitored during normal business hours.**