AVON LOC MEETING Minutes Monday 8th Feb 2021 Zoom Meeting 18.45 for 19.00

Present

Ed Bickerstaffe (EB), Andrew Edwards (AE), Lynne Fernandes (LF), John Hopcroft (JH), Amy Hughes (AH), Mark Humphrey-Ali (MHA), Jennifer Ogidi (JO), Andrew Pinn (AP), Amar Shah (AS), Mona Thacker (MT).

Guests:

None

Apologies

Meera Patel (MP), Gareth Whatley (GW).

Minutes of last meeting

Proposed, seconded, and approved.

Materials shared with agenda:

- Expected meeting dates for 2021.
- Draft minutes 7/12/2020.

Conflicts of interest

EB – Optometrist at an independent practice in Wiltshire, AOP council member. Works for Wiltshire CCG optometrist led referral management centre.

AE- Owner of Bath Opticians.

LF- Owner of Lynne Fernandes Optometrists group of three practices, works for NHS England on behalf of LOC.

JH- Professional Services Manager for Boots Opticians and FODO board member.

V1 5/3/2021

AH – Locum optometrist. PhD student at the University of Bradford, currently in receipt of FODO funding. PES CGPL South West.

MHA – Dispensing optician, owner and manager of Goldsmith and Harvey, local lead for ABDO.

JO - Director Mike Cees Opticians, piloted community eye service scheme for SG CCG (now part of the merged BNSSG CCG).

MP- Director of Specsavers Bath. NewMedica run post-op cataract clinics once a month in Specsavers Bath.

AP- Partner in Andrew Pinn Optometrist, Director of PEC (Avon).

AS- Owner Keynsham Boots, business consultant and work with owners around UK. LOCSU Optical Lead. Works with RNIB. Works at Bath RUH. Trustee with Vision West of England, J&J faculty associate.

MT – Locum working in practices across the BNSSG area and at the Royal United Hospital, Bath.

GW – Resident optometrists Boots Bath Southgate, Senior Lecturer in Optometry University of West England

GB - Director of Goatman and Batham Opticians Bristol

AS - Lecturing – UWE – low vision lead

EB – works for BSW CCG

Matters arising

- NHSE are still sending emails to NHS email address that practices have been allocated but don't know about. *AS will raise with NHSE.*
- Issue around patient being unhappy with an independent practice for not being able to see them for recent onset flashes and floaters under GOS. The CCG/HES position remains that these pxs should all be directed to BEH A+E. *LF, JH and AP will write some comms around this.*

Actions Agreed December 2020

Actions

AH to chase closing of Avon PEC - **Done** AP to check Bristol service CCG email still active. **WIP** JH and AP to collate feedback on NOC. **Done.** V1 5/3/2021 AP will discuss temporary accreditation/oversight for the Bristol glaucoma monitoring service to the CCG (Peter Purdie). **WIP**

AS will respond to Spa Medica, with the LOC supporting the PES model of contracting and service delivery. **Done**

AE will chase BSW CCG on triage service comms feedback in the new year. **WIP – meeting on 11.2.21** AP and JH will check over CUES audit and suggest list of people to send it to. **WIP** *AH to share CUES audits with whole committee.* **Not to be shared further without discussion.** AH will contact Richard at the RUH, to discuss how CUES can further support. **Done** LF will share BEH ED figures with committee. **Done** GW will review the LOCSU website platform offer and report back on likely tie and workload involved in

moving over. WIP – GW not at meeting

AH will send out doddle poll for a suitable date in January for the need's analysis meeting. Done
AH to contact Virgin Heath (BaNES school vision screening providers) Done
MHA to contact Sirona Heath (BNSSG school vision screening providers) Done

Virgin Health (BaNES); response as follows:

- During which periods has school vision screening in BaNES been suspended during the pandemic? We managed to complete the majority of the school entry vision screening for last [academic] year, but have not commenced screening for this academic year yet.
- For the children whose school vision screening has not been carried out, have any resources or information been shared with schools advising parents of where to find help if they are concerned about their children's vision? Those that were not screened last [academic] year have received a letter advising them to go to the optician if they have concerns about their child's visual acuity.
- For the children whose school vision screening has not been carried out, what is the plan to catch up and provide this screening? We are following up any concerns received via the school entry questionnaire and are awaiting national guidance. We plan to complete the vision screening as soon as schools re-open but if this is not possible we will be writing to parents with the same advice as before.

Sirona (BNSSG):

Dialogue was made with the Associate Director of Children's Services at Sirona Care and Health.

Their response to the lack of Children's eye screening is " Due to COVID-19, they are aware children were not seen last year. Their plan was to catch up, but then 2 more lockdowns have occurred. This has now V1 5/3/2021

been put on hold until the commissioners hear what the national guidance will be regarding the NCMP, which happens alongside the vision screening program. Contact has also been made on a local level with the nurses in each area of BSNSSG, who were cc'd on the original contact. They have assured us as a priority, they will catch up with the vision eye screening program.

MT made the committee aware that UWE are in the process of creating a paediatric service (through GOS) and having reached out to local schools directly and have also contacted Sirona directly looking to form service links.

AE to contact Lauraine at BSW regarding school vision screening. AH to contact Lisa at LPC to ask for a contact at BNSSG LA regarding school vision screening

Agenda:

1. NHSE SW Update (AS)

1.1 COVID-19 vaccine plan and information

- Overall, the comms and process seems to be proceeding well.

- Practice comms are still being sent to email unknown by practices in some cases.

- There has been some confusion over which staff members belong in which category.

- Those who responded to a call from the LPC to fill clinics due to a booking system error: not all have been able to book the second vaccine as yet.

- LOC still receiving 2-3 email queries a day re vaccine programme.

- Issues largely stem from missed comms rather than difficulties with the process.

- All LOC members to continue engaging with their networks to ensure all are aware of the process.

1.2 ERS/referral solutions

- NHSE have instigated a Dynamic Purchasing Solution (DPS) to improve ophthalmology referrals into secondary care.

- NHSE(SW) team acknowledge that they have not engaged with LOC/primary care practices up to this point.

- Time frames are tight and the different systems across the region are at very different stages.

- LOCs/LOCSU have stressed to the regional team that the process needs to go hand-in-hand with properly commissioned services.

- There are tenders out; the system needs to be procured by the end of March 2021.

V1 5/3/2021

- NHSE(SW) regional team are in the process of scoping services and services variation within specs across the SW.

- The DPS should have involved a list of 6 or 7 pre-approved suppliers, but Evolutio seem to have got into the mix unexpectedly.

- BNSSG have gone out on their own separately to the rest of the region and are intending to run a yearlong pilot. Claire Bailey has been approached for information on this, but has not shared any further details, citing the active procurement.

- Our understanding was that this procurement was to be done by region, so wonder where the funding for a BNSSG pilot is coming from? *AS will ask where the funding for a BNSSG pilot is coming from.*

- The SW region have put out a single bid coving referral efficiency (e.g. AI) and data and image transfer.

1.3 NHSE update

- Regular electronic forms have been sent to all contractors to record the number of staff who have received or declined the vaccine to date. This needs to be understood before vaccination of the next cohort can commence.
- Awaiting information on supply of the next batch of lateral flow tests.
- Infection control audits: LF has agreed to provide oversight on this process on behalf of the LOC.
- It was raised that at least one contractor has still not been able to order their first lateral flow tests.

AH to sent comms re NHSE comms, lateral flow tests, and updating email contact with NHS regional team where needed.

2. BNSSG

2.1 Bristol glaucoma and post-cat services (AP/AS)

Nothing to report.

2.2 ICP meeting (AS)

- Meeting of LPC, LDC, LOC and LMC Chairs and Julia Ross of BNSSG CCG.
- To discuss working together through the formation of the ICP/ICS
- Integrated care ad primary care steering groups. LPC involved and supporting of having the LOC involved.
- ICP needs to be formed by April 2022.
- There are two proposed structures. 1) Healthier together and the CCG work in partnership (favoured by the LMC). 2) The CCG is removed and the ICP takes over (favoured by the LPC).
- There are two current focussed 1) Frailty and 2) Mental Health

- AS will chase for follow-up

3. BaNES

3.1 BaNES update (AE)

ICP: still no information! *AE will chase again.*

Clinical Reference Group meeting in early January, meeting of LOCs, hospital Trusts and CCG. RUH were very positive about CUES, SFT less so. GWH struggled to get into meeting. RUH are reporting a 30% in A+E visits so very positive, SFT are reporting no reduction.

SpaMedica approved as a CCG provider today in BSW.

3.2 CUES (AH)

Patient episode number continue to hold steady and CCG are happy. There is a business case going through the CCG, current contract ends on the 31.3.2021 so awaiting news on what will happen after this. All provider practices will have been asked to do a profile update; this service was able to launch with reduced governance requirements due to COVID, these additional governance requirements now need to be updated.

4. PES update (AH)

4.1 Opera

The transition from Optomanager to Opera continues, cataract services went live on Opera on 25/1/2021 and the last date that practices will be able to access Optomanager for cataract services is 16/2/2021. GRR will transition in late February/early March.

4.2 Post-op including Newmedica and Spa Medica

There is an upcoming Newmedica post-op webinar on 25/2/2021.

We have had confirmation that Spa Medica will be using PES and Opera, this will happen over the coming weeks, with more information on timescales to follow.

5. LOC

5.1 Website (GW)

AH to add to next agenda as GW not at meeting.

5.2 AGM (AH)

Wednesday 12th May agreed.

AH will work out AGM actions timeline, add to LOC calendar and action.

5.3 Needs Analysis (AH)

V1 5/3/2021

This has now been updated and collated following the recent needs analysis meeting.

6. AOB

- Outstanding expenses for Q3 2020: invoicing window has closed, but will be paid if received in next few days.

Actions agreed Dec 2020

AP to check Bristol service CCG email still active. **WIP** AP will discuss temporary accreditation/oversight for the Bristol glaucoma monitoring service to the CCG (Peter Purdie). **WIP** AE will chase BSW CCG on triage service comms feedback in the new year. **WIP – meeting on 11.2.21** AP and JH will check over CUES audit and suggest list of people to send it to. **WIP** GW will review the LOCSU website platform offer and report back on likely tie and workload involved in moving over. **WIP – GW not at meeting**

Actions agreed Feb 2021

AH to share CUES audits with whole committee.

AS will raise issue with NHS email address that practices have not been made aware of with NHSE.

LF, JH and AP will write some comms around urgent presentations, GOS and BEH ED.

AE to contact Lauraine at BSW regarding school vision screening.

AH to contact Lisa at LPC to ask for a contact at BNSSG LA regarding school vision screening.

AS will ask where the funding for a BNSSG pilot is coming from.

AH to sent comms re NHSE comms, lateral flow tests, and updating email contact with NHS regional team where needed.

AS will chase for follow-up to ICP meeting.

AE will chase re BaNES ICP

AH to add website to next agenda

AH will work out AGM actions timeline, add to LOC calendar and action.